



Meeting: **Scrutiny Commission**

Date/Time: **Wednesday, 6 November 2024 at 10.00 am**

Location: **County Hall, Glenfield**

Contact: **Mrs J Twomey (Tel: 0116 305 2583)**

Email: **joanne.twomey@leics.gov.uk**

Membership

Mr. M. T. Mullaney CC (Chairman)

Mr. N. D. Bannister CC Mr. T. Gillard CC
Mr. T. Barkley CC Mr. M. Hunt CC
Mr. M. Frisby CC Mr. J. Morgan CC
Mrs. H. J. Fryer CC Mrs. R. Page CC
Mr. S. J. Galton CC Mr. T. J. Richardson CC

AGENDA

| <u>Item</u> | <u>Report by</u> |
|---|------------------|
| 1. Minutes of the meeting held on 4th September 2024. | (Pages 3 - 10) |
| 2. Question Time. | |
| 3. Questions asked by members under Standing Order 7(3) and 7(5). | |
| 4. To advise of any other items which the Chairman has decided to take as urgent elsewhere on the agenda. | |
| 5. Declarations of interest in respect of items on the agenda. | |
| 6. Declarations of the Party Whip in accordance with Overview and Scrutiny Procedure Rule 16. | |



7. Presentation of Petitions under Standing Order 35.

8. Leicestershire County Council Community Safety Annual Update. Director of Corporate Resources (Pages 11 - 22)

The Lead Member for Children and Family Services, Mrs D. Taylor CC, has been invited to attend for this item.

9. Leicestershire County Council's Customer Experience Strategy Consultation. Director of Corporate Resources (Pages 23 - 76)

The Lead Member for Resources, Mr L. Breckon CC, has been invited to attend for this item.

10. Investing in Leicestershire Programme Annual Performance Update. Director of Corporate Resources (Pages 77 - 112)

The Lead Member for Resources, Mr L. Breckon CC, has been invited for this item.

11. Medium Term Financial Strategy Monitoring. Director of Corporate Resources (Pages 113 - 144)

The Lead Member for Resources, Mr L. Breckon CC, has been invited to attend for this item.

12. Annual Delivery Report and Performance Compendium 2024. Chief Executive (Pages 145 - 268)

13. Date of next meeting.

The next meeting of the Commission is scheduled to take place on 27 January 2025 at 10.00 am.

14. Any other items which the Chairman has decided to take as urgent.